

Boyland Windows

Care & Maintenance of your Conservatory or Orangery



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Boyland Windows Limited

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Warranty Statement

Thank you for purchasing a Boyland Windows Conservatory/Orangery. To help you keep this quality product in tip top condition, please read and keep this Guide on Care and maintenance.

All Conservatories/Orangeries, regardless of size or design will need the same care and attention. However, orientation and weather patterns will affect them slightly differently. We want to ensure that as our client you have a detailed understanding of your Conservatory/ Orangery, which will ensure your complete satisfaction for years to come.

Condensation

When water vapour comes into contact with a cold surface such as glass, the vapour turns to water droplets this is called Condensation. This is most noticeable after construction, newly constructed Conservatories/Orangeries need an initial 'drying out' period, hundreds of litres of water are used during its construction, i.e. dwarf walls, concrete bases and plasterwork. In Winter they will take longer to dry out.

To keep condensation at bay after this period, refrain from drying washing, having plants or any activity that generates moisture in this area. Ventilation is the key in reducing condensation, so even a small amount of ventilation, especially during the winter will help keep it at bay.

Cleaning

Frames and glass should be regularly washed down with warm soapy water (no chemical or abrasive cleaners). On the window and door glass a specialist glass cleaner can be used. The Roof glass requires more care as it's a climate controlled self-cleaning glass. This glass dependant on its angle may assist in the cleaning process but will still need regular cleaning. We would urge you to employ a specialist pole window/conservatory cleaning company with pure water to clean your roofs. The roof is designed to shed water from the top down, so if you jet a hosepipe upward you may find the roof will leak as its not designed to cope with this directional force of water.

Sealants

A mastic seal is used to seal any small gaps around the edge of doors/windows. Please note that some discolouration of the mastic seal is a natural occurrence and cannot be avoided.

Moving Parts

For lubrication of handles, locks and hinges, etc. use light machine oil lubricant for moving parts, at least twice a year.

Handles

Door and window handles, should be wiped down with soft clean cloth (do not use abrasive cleaners)

Gutters

Gutters collect the rain from your roof and transfer it to the ground, blockages such as leaf fall or moss will stop this from happening and therefore may cause back up of water which may leak into your build. Please ensure regular checks, especially during the autumn or after a heavy storm, to eliminate this inconvenience.

*Please note, Unlike roofline guttering, Conservatories & Orangeries don't have a run on their gutters, therefore it is not unusual for gutters/box gutters, to have a small amount of water laying in them.

Blinds

Blinds can be a useful addition to your new Conservatory/Orangery if it is South facing or overlooked, to provide shade and privacy. Please make sure your blind specialist has experience in fitting blinds to a Conservatory/Orangery. The installer of the blinds will (at their risk) attach/penetrate the internal PVC claddings with fixings. Boyland Windows limited cannot accept any responsibility or claims for the following problems which may occur as a result, such as: Water ingress through fixings/screw attachments or deflection of materials, etc. The blinds must be designed to allow hot air to disperse from between the glazing material and the blind – a space of 15mm between the two is recommended.

We are always here if you need us

Whilst it is rare, on newly erected Conservatories/Orangeries during the first wetting of the roof some small water ingress may occur, please contact us immediately and we will organise to revisit and seal if this happens. Of late we have experienced severe heavy concentrated down-pours of rain, which accompanied by driving winds may find a small leak appear or following a very hot period where the components of the conservatory may have moved slightly. Please call us immediately to investigate and rectify. These are rare cases but can happen, but please be assured we will be out immediately to investigate and rectify.

We cannot stress enough regular cleaning and inspection of your Conservatory/Orangery will make sure you will enjoy it for years to come.





Unit 2 • Avro Business Park • Mosquito Way
Christchurch • Dorset • BH23 4FN
Tel 01202 499499
Email: enquiries@boylandwindows.co.uk
Web: www.boylandwindows.co.uk

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